

TQMS - Training and Qualifications Management

eControl TQMS provides a broad toolset that covers the rising requirements of process focused management systems.

By linkage with the process-, violation-, compliance-, risk- and audit management, TQMS ensures that only qualified personnel is involved which is trained on the newest process versions.

Key elements:



Qualifications
structure, document,
edit



Interfaces
universal and customizable



Communication
automate, individualize,
structure



Qualification status
proactive monitoring
and keeping up



Qualification events
plan, carry out, certify

Key features:

Personnel



- **Personnel management**
One solution for internal and external personnel
- **Hierarchies & classification**
Dynamic depiction of arbitrary complex company structures and personnel responsibilities
- **Operational- & shift planning system**
Automated export functions support the disposition of only qualified personnel
- **My eControl**
Each employee has access on his individual qualification status

Qualifications & events



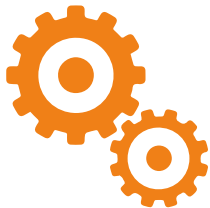
- **Qualifications & qualification profiles**
Simplified personnel planning through qualification templates
- **Processes**
Linkage of qualifications, processes and documents
- **Certificates & invoices**
Automated and batch processed cost allocation
- **Qualification events**
All activities from invitation to service accounting
- **ERP-Interface**

Infrastructure



- **Reports and statistics**
Multiple report generators with PDF and Excel export function
- **Data protection & security**
Reliable protection of individual-related data
- **Future-proof & scalable**
Standard technologies guarantee a long-term use, regardless of the company size

Processes



- **Process versions**
Changes on processes effect the process version
- **Guided documents**
Allocation and versioning of documents
- **Read & Sign**
Confirmation of perusal of changed processes with the click of a button

Mailcenter



- **Mailcenter**
Text blocks, mass mails, personalized communication and automated processing of mail confirmations